

# How Cabinet Vision Products Support Windows 10™

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Cabinet Vision is committed to helping its customer's transition smoothly to the new Windows 10 operating system. This document details how current and upcoming Cabinet Vision products support Windows 10.

To see exact System Requirements for the Cabinet Vision Products please see the System Requirements area of <http://www.cabinetvision.com/systemrequirements>.

**This document covers these Cabinet Vision products:**

Cabinet Vision Solid  
Kitchen Builder  
NcCenter  
S2M Center

This FAQ contains forward-looking statements, including those related to Cabinet Vision's product offerings, the performance and capability of Cabinet Vision's products, the benefits derived by customers from the use of Cabinet Vision's products and solutions, and expected ship dates of Cabinet Vision's products, all of which involve risks and uncertainties that could cause actual results to differ materially. Cabinet Vision does not undertake an obligation to update forward-looking statements.

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## CABINET VISION PRODUCTS AND WINDOWS 10

### **Q. Will Cabinet Vision support the new Windows 10 operating system?**

**A.** As a leading developer for Microsoft® Windows®, Cabinet Vision has a long track record of supporting the latest version of the Windows operating system. Cabinet Vision is excited about the new Windows 10 operating system and has been working with the latest software releases from Microsoft to test Cabinet Vision products. Now that Windows 10 is publicly available, Cabinet Vision is conducting final testing of many of its products to:

- Identify and document issues with current versions of its software.
- Develop patches for some of Cabinet Vision's currently available products, so they run smoothly on Windows 10.
- Verify that upcoming releases of Cabinet Vision's products meet rigorous standards of quality and fully support Windows 10.

### **Q. Do current versions of Cabinet Vision products support Windows 10?**

**A.** Cabinet Vision products available as of July 29, 2015 were released before Windows 10 became publicly available and so have not been fully designed for or tested on this new operating system. However, many of those products run under Window 8 with minimal issues. To find out more about how different Cabinet Vision products work with Windows 10, please see specific product sections later in this FAQ.

### **Q. Does CV-Solid Version 9 run on Windows 10?**

**A.** Yes. CV-Solid Version 9 was designed to install and run on Windows 10. In fact, Version 9 concretely demonstrates our commitment to making our manufacturing products compatible with the new Windows 10 operating system as soon as feasible.

### **Q. Does CV-Solid Version 8 run on Windows 10?**

**A.** CV-Solid Version 8 has been tested on release versions of Windows 10. Customers can install and run CV-Solid Version 8 but may run into issues.

Earlier versions of CV-Solid do not officially support Windows 10. Cabinet Vision does not plan to release updates to Version 8 or earlier versions of CV-Solid to support Windows 10.

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**Q. I use a variety of video hardware for some of my Cabinet Vision software. Are all of those components compatible with Windows 10?**

**A.** When upgrading to a major new operating system like Windows 10, you need to plan your transition and make sure that all of the hardware and software components you depend on daily will also be compatible. Unfortunately there is no single source of information. Instead, we recommend making a list of the hardware and software tools you use regularly, and then visiting each related website to review their Windows 10 support statement. Although there is no separate Upgrade Advisor for Windows 10, as there was for Windows 7, there is a portion of the Windows 10 install which will evaluate your system and let you know possible Hardware and Software incompatibility issues on your system.

## **CABINET VISION TECHNICAL SUPPORT AND WINDOWS 10**

**Q. Where can I learn about any known issues with Cabinet Vision products and Windows 10?**

**A.** You can visit eSupport for the latest information on Cabinet Vision Products:

<http://esupport.planit.com>

And search for the latest information on known issues and possible solutions. Enter “Windows 10” in the search field to look for specific results.

**Q. Does Cabinet Vision offer technical support for running current products on Windows 10?**

**A.** Cabinet Vision offers basic support for running current Cabinet Vision products on Windows 10. Specifically, we will:

- Research and document known issues, and possible workarounds, in the Cabinet Vision Support Forums.
- Troubleshoot issues with installation, crashes, and other similar issues, just as we would for fully supported operating systems.
- Offer full support on how to use the features of supported applications, subject to the normal parameters of our support policies.

Please note that we may not be able to address installation or compatibility and other issues that arise from running Cabinet Vision products released before July 29, 2015 on Windows 10.

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## AT A GLANCE: CABINET VISION PRODUCTS AND WINDOWS 10 SUPPORT

### Q. Is there a quick way for me to check which products support Windows 10?

A. We have compiled the following chart to make it easier for you to check specific products. This chart will continue to grow as more testing and support information becomes available across our products.

Related Products	Support for Windows 10	How it Runs on Windows 10
Cabinet Vision 3.x & Earlier	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 10.
Cabinet Vision 4.0	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 10.
Cabinet Vision 4.1	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 10.
Cabinet Vision 4.2	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 10.
Cabinet Vision 5	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 10.
Cabinet Vision 2011 R1 (6.0)	Not Officially Supported	Known to run on Windows 10, but there may be issues that will not be addressed.
Cabinet Vision 2011 R2 (6.1)	Not Officially Supported	Known to run on Windows 10, but there may be issues that will not be addressed.
Cabinet Vision 2012 R1 (7.0)	Not Officially Supported	Known to run on Windows 10, but there may be issues that will not be addressed.
Cabinet Vision 2012 R2 (7.1)	Not Officially Supported	Known to run on Windows 10, but there may be issues that will not be addressed.
Cabinet Vision Version 8	Not Officially Supported	Known to run on Windows 10, but there may be issues that will not be addressed.
<b>Cabinet Vision Version 9</b>	<b>Yes</b>	<b>Full Windows 10 compatibility.</b>
Kitchen Builder 1.5 & Earlier	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 10.
Kitchen Builder 1.6	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 10.
NcCenter 1.x	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 10.
NcCenter 2.0	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 10.
NcCenter 2.1	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 10.
S2M Center 2.2	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 10.
S2M Center 2011 R1 (3.0)	Not Officially Supported	Known to run on Windows 10, but there may be issues that will not be addressed.
S2M Center 2011 R2 (3.1)	Not Officially Supported	Known to run on Windows 10, but there may be issues that will not be addressed.
S2M Center 2012 R1 (4.0)	Not Officially Supported	Known to run on Windows 10, but there may be issues that will not be addressed.
S2M Center 2012 R2 (4.1)	Not Officially Supported	Known to run on Windows 10, but there may be issues that will not be addressed.
S2M Center Version 5	Not Officially Supported	Known to run on Windows 10, but there may be issues that will not be addressed.
<b>S2M Center Version 6</b>	<b>Yes</b>	<b>Full Windows 10 compatibility.</b>

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