

# How Cabinet Vision Products Support Windows 8™

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Cabinet Vision is committed to helping its customer's transition smoothly to the new Windows 8 operating system. This document details how current and upcoming Cabinet Vision products support Windows 8.

To see exact System Requirements for the Cabinet Vision Products please see the System Requirements area of <http://www.cabinetvision.com/systemrequirements>.

**This document covers these Cabinet Vision products:**

Cabinet Vision Solid  
Kitchen Builder  
NcCenter  
S2M Center

This FAQ contains forward-looking statements, including those related to Cabinet Vision's product offerings, the performance and capability of Cabinet Vision's products, the benefits derived by customers from the use of Cabinet Vision's products and solutions, and expected ship dates of Cabinet Vision's products, all of which involve risks and uncertainties that could cause actual results to differ materially. Cabinet Vision does not undertake an obligation to update forward-looking statements.

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## CABINET VISION PRODUCTS AND WINDOWS 8

### **Q. Will Cabinet Vision support the new Windows 8 operating system?**

**A.** As a leading developer for Microsoft® Windows®, Cabinet Vision has a long track record of supporting the latest version of the Windows operating system. Cabinet Vision is excited about the new Windows 8 operating system and has been working with the latest software releases from Microsoft to test Cabinet Vision products. Now that Windows 8 is publicly available, Cabinet Vision is conducting final testing of many of its products to:

- Identify and document issues with current versions of its software.
- Develop patches for some of Cabinet Vision's currently available products, so they run smoothly on Windows 8.
- Verify that upcoming releases of Cabinet Vision's products meet rigorous standards of quality and fully support Windows 8.

### **Q. Do current versions of Cabinet Vision products support Windows 8?**

**A.** Cabinet Vision products available as of October 26, 2012 were released before Windows 8 became publicly available and so have not been fully designed for or tested on this new operating system. However, many of those products run under Window 8 with minimal issues. To find out more about how different Cabinet Vision products work with Windows 8, please see specific product sections later in this FAQ.

### **Q. Does CV-Solid Version 8 run on Windows 8?**

**A.** Yes. CV-Solid Version 8 was designed to install and run on Windows 8. In fact, Version 8 concretely demonstrates our commitment to making our manufacturing products compatible with the new Windows 8 operating system as soon as feasible.

### **Q. Does CV-Solid 2012 R2 (Version 7.1) run on Windows 8? Do earlier versions of CV-Solid run on Windows 8?**

**A.** CV-Solid 2012 R2 (Version 7.1) has been tested on release versions of Windows 8. Customers can install and run CV-Solid 2012 R2 (Version 7.1) but may run into issues.

Earlier versions of CV-Solid do not officially support Windows 8. Cabinet Vision does not plan to release updates to Version 7.1 or earlier versions of CV-Solid to support Windows 8.

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**Q. I use a variety of video hardware for some of my Cabinet Vision software. Are all of those components compatible with Windows 8?**

**A.** When upgrading to a major new operating system like Windows 8, you need to plan your transition and make sure that all of the hardware and software components you depend on daily will also be compatible. Unfortunately there is no single source of information. Instead, we recommend making a list of the hardware and software tools you use regularly, and then visiting each related website to review their Windows 8 support statement. Although there is no separate Upgrade Advisor for Windows 8, as there was for Windows 7, there is a portion of the Windows 8 install which will evaluate your system and let you know possible Hardware and Software incompatibility issues on your system.

## **CABINET VISION TECHNICAL SUPPORT AND WINDOWS 8**

**Q. Where can I learn about any known issues with Cabinet Vision products and Windows 8?**

**A.** You can visit eSupport for the latest information on Cabinet Vision Products:

<http://esupport.planit.com>

And search for the latest information on known issues and possible solutions. Enter “Windows 8” in the search field to look for specific results.

**Q. Does Cabinet Vision offer technical support for running current products on Windows 8?**

**A.** Cabinet Vision offers basic support for running current Cabinet Vision products on Windows 8. Specifically, we will:

- Research and document known issues, and possible workarounds, in the Cabinet Vision Support Forums.
- Troubleshoot issues with installation, crashes, and other similar issues, just as we would for fully supported operating systems.
- Offer full support on how to use the features of supported applications, subject to the normal parameters of our support policies.

Please note that we may not be able to address installation or compatibility and other issues that arise from running Cabinet Vision products released before October 26, 2012 on Windows 8.

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## AT A GLANCE: CABINET VISION PRODUCTS AND WINDOWS 8 SUPPORT

### Q. Is there a quick way for me to check which products support Windows 8?

A. We have compiled the following chart to make it easier for you to check specific products. This chart will continue to grow as more testing and support information becomes available across our products.

Related Products	Support for Windows 8	How It Runs on Windows 8
Cabinet Vision 3.x & Earlier	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 8.
Cabinet Vision 4.0	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 8.
Cabinet Vision 4.1	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 8.
Cabinet Vision 4.2	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 8.
Cabinet Vision 5	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 8.
Cabinet Vision 2011 R1 (6.0)	Not Officially Supported	Known to run on Windows 8, but there may be issues that will not be addressed.
Cabinet Vision 2011 R2 (6.1)	Not Officially Supported	Known to run on Windows 8, but there may be issues that will not be addressed.
Cabinet Vision 2012 R1 (7.0)	Not Officially Supported	Known to run on Windows 8, but there may be issues that will not be addressed.
Cabinet Vision 2012 R2 (7.1)	Not Officially Supported	Known to run on Windows 8, but there may be issues that will not be addressed.
<b>Cabinet Vision Version 8</b>	<b>Yes</b>	<b>Full Windows 8 compatibility.</b>
Kitchen Builder 1.5 & Earlier	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 8.
Kitchen Builder 1.6	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 8.
NcCenter 1.x	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 8.
NcCenter 2.0	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 8.
NcCenter 2.1	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 8.
S2M Center 2.2	Does Not Support	Cabinet Vision does not recommend attempted install or running in Windows 8.
S2M Center 2011 R1 (3.0)	Not Officially Supported	Known to run on Windows 8, but there may be issues that will not be addressed.
S2M Center 2011 R2 (3.1)	Not Officially Supported	Known to run on Windows 8, but there may be issues that will not be addressed.
S2M Center 2012 R1 (4.0)	Not Officially Supported	Known to run on Windows 8, but there may be issues that will not be addressed.
S2M Center 2012 R2 (4.1)	Not Officially Supported	Known to run on Windows 8, but there may be issues that will not be addressed.
<b>S2M Center Version 5</b>	<b>Yes</b>	<b>Full Windows 8 compatibility.</b>

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